**National Study of Caregiving**

**Section** | **HC** | **[HEALTH CARE INTERACTIONS]** | **Sequence: 5**
---|---|---|---

**HC1PRE**

**Display Instructions:**

If SP DECEASED flag = 1 (YES) and ((SP MONTH OF DEATH or SP YEAR OF DEATH) = RF or DK), display "of {SP}'s life".

Else if SP DECEASED flag = 1 (YES), display "of {SP}'s life" and "that is, and between {SP MONTH OF DEATH, SP YEAR OF DEATH - 1 YEAR and SP MONTH OF DEATH, SP YEAR OF DEATH}" with date as "Month, year" with month spelled out.

Otherwise, display "that is," and "since {CURRENT DATE - 1 YEAR}" with date as "Month, year" with month spelled out. Display "year" in underlined text.

**Question Text:**

Now please think about the last year \{of \{SP\}'s life\}\, that is, \{since \{CURRENT DATE - 1 YEAR\}\}between \{SP MONTH OF DEATH, SP YEAR OF DEATH - 1 YEAR and SP MONTH OF DEATH, SP YEAR OF DEATH\}\.

PRESS 1 AND ENTER TO CONTINUE

**HC1**

**Display Instructions:**

If SP DECEASED flag = 1 (YES), display "of {his/her} life".

**Question Text:**

In the last year \{of \{his/her\}' life\}, did you ever speak to or e-mail any of {SP}'s medical providers about {his/her} care?

IF NEEDED: This includes discussing test results and other information about {his/her} health conditions and treatment plan.

**Codes**

<table>
<thead>
<tr>
<th>Code</th>
<th>Code</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>YES</td>
<td>HC5</td>
</tr>
<tr>
<td>2</td>
<td>NO</td>
<td>HC5</td>
</tr>
<tr>
<td></td>
<td>REFUSED</td>
<td>HC5</td>
</tr>
<tr>
<td></td>
<td>DON'T KNOW</td>
<td>HC5</td>
</tr>
</tbody>
</table>

**HC2**

**Display Instructions:**

If SP DECEASED flag = 1 (YES), display "of {his/her} life".

**Question Text:**

In the last year \{of \{his/her\}' life\}, how often did you speak to or e-mail {SP}'s medical providers about {his/her} care? Would you say often, sometimes, or rarely?

**Codes**

<table>
<thead>
<tr>
<th>Code</th>
<th>Code</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>OFTEN</td>
<td>HC5</td>
</tr>
<tr>
<td>2</td>
<td>SOMETIMES</td>
<td>HC5</td>
</tr>
<tr>
<td>3</td>
<td>RARELY</td>
<td>HC5</td>
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<td></td>
<td>REFUSED</td>
<td>HC5</td>
</tr>
<tr>
<td></td>
<td>DON'T KNOW</td>
<td>HC5</td>
</tr>
</tbody>
</table>
**HC3**  
**chc7hlpdramt**  
C7 HC3 AMT HLP SPEAK TO MED PROVIDR

**DISPLAY INSTRUCTIONS:**  
If SP DECEASED flag = 1 (YES), display “of {his/her} life”.

**QUESTION TEXT:**  
In the last year {of {his/her} life}, how much did communicating with {SP}’s medical providers help you with caring for {him/her}? Would you say a lot, somewhat, a little, or not at all?

**CODES**  
1  
A LOT  
2  
SOMewhat  
3  
A LITTLE  
4  
NOT AT ALL  
REFUSED  
DON’T KNOW

**HC4A**  
**chc7regdoc**  
C7 HC4A DOC COMMUNICATE MOST WITH

**DISPLAY INSTRUCTIONS:**  
If SP DECEASED flag = 1 (YES), display “of {his/her} life”.

**QUESTION TEXT:**  
Now think about the medical provider that you communicated with most often about {SP}’s care in the last year {of {his/her} life}. Was that {his/her} usual provider or someone else?

**CODES**  
1  
USUAL PROVIDER  
2  
SOMEONE ELSE  
REFUSED  
DON’T KNOW

**HC4B**  
**chc7listen**  
C7 HC4BA DOC LISTENS TO CG  
**chc7understood**  
C7 HC4BB ASKS UNDERSTAND SP HLTH TREATMNT  
**chc7hlpmanage**  
C7 HC4BC ASKS NEEDS HELP MANAGE SP HLTH

**DISPLAY INSTRUCTIONS:**  
If SP DECEASED flag = 1 (YES), display “of {his/her} life”.

Use "Same Question Stem" display.  
If at first item, do not display question text in brackets.  
Otherwise, display question text in brackets.

**QUESTION TEXT:**  
{[} in the last year {of {SP}’s life}, how often did that provider{]}  
{variable text [a-c]}  
RESPONSE [1] a. listen to what you had to say: always, usually, sometimes, or never?  
RESPONSE [2] b. ask if you understood {SP}’s health treatments? [always, usually, sometimes, or never?]
RESPONSE [3] c. ask if you needed help managing {SP}’s health treatments? [always, usually, sometimes, or never?]

CODES
1 ALWAYS
2 USUALLY
3 SOMETIMES
4 NEVER
REFUSED
DON’T KNOW

PROGRAMMER INSTRUCTIONS:
Array the responses and variable text columns in the panel.
Display 'variable text' in the a-c sequence until all rows have been displayed.

<table>
<thead>
<tr>
<th>HC5</th>
<th>chc7hlpmapt</th>
<th>C7 HC5A HELP MAKE MEDICAL APPTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>chc7online</td>
<td></td>
<td>C7 HC5B GO ONLINE MED ACCOUNTS</td>
</tr>
<tr>
<td>chc7coordnat</td>
<td></td>
<td>C7 HC5C COORDINATE SP MED CARE</td>
</tr>
</tbody>
</table>

DISPLAY INSTRUCTIONS:
If SP DECEASED flag = 1 (YES), display “of {his/her} life”.
Use "Same Question Stem" display.
If at first item, do not display question text in brackets.
Otherwise, display question text in brackets.

Display "year" in bold and underlined text.

QUESTION TEXT:
{} In the last year {of {his/her} life}, did you ever{}
{variable text [a-c]}
RESPONSE [1] a. make appointments for {SP} with any medical provider?
RESPONSE [2] b. log into an online account to see {SP}’s medical information or test results?
RESPONSE [3] c. coordinate {SP}’s care across more than one provider?

IF NEEDED: This includes talking to different care providers to make sure they agree about {his/her} treatment plan.

CODES
1 YES
2 NO
REFUSED
DON’T KNOW

PROGRAMMER INSTRUCTIONS:
Array the responses and variable text columns in the panel.
Display 'variable text' in the a-c sequence until all rows have been displayed.

<table>
<thead>
<tr>
<th>HC6</th>
<th>chc7hlpinsrn</th>
<th>C7 HC6A HELP ADD HEALTH INS PLN</th>
</tr>
</thead>
<tbody>
<tr>
<td>chc7hlpothin</td>
<td></td>
<td>C7 HC6B HELP W OTHR HEALTH INS</td>
</tr>
</tbody>
</table>

DISPLAY INSTRUCTIONS:
If SP DECEASED flag = 1 (YES), display “of {his/her} life”.
Use "Same Question Stem" display.
If at first item, do not display question text in brackets.
Otherwise, display question text in brackets.

Display "year" in bold and underlined text.

QUESTION TEXT:

{"In the last year {of {his/her} life}, did you

{variable text [a-b]}

RESPONSE [1] a. help {SP} change or add a health insurance or prescription drug plan?

IF NEEDED: For example, changed or helped {him/her} change a Medicare supplemental plan or

prescription drug plan, or helped {him/her} decide to join or leave a managed care plan.

RESPONSE [2] b. handle any other health insurance matters related to {SP}'s medical care?

IF NEEDED: This includes contacting Medicare or another insurer to find out what is covered, comparing

plans or providers, finding out about bills, or filing a claim.

CODES

1       YES
2       NO
       REFUSED
       DON'T KNOW

PROGRAMMER INSTRUCTIONS:

Array the responses and variable text columns in the panel.
Display 'variable text' in the a-b sequence until all rows have been displayed.

BOX HC7

NOT ON FILE

If SP DECEASED flag = 1 (YES), go to Section AC - Aspects of Care.
Otherwise, go to HC7.

HC7      chc7hospilp      C7 HC7 HELP AFTER OVERNIGHT

HOSPITALIZATION

DISPLAY INSTRUCTIONS:

Display “overnight” in underlined text.

QUESTION TEXT:

In the last year, did you help {SP} after an overnight stay at a hospital?

CODES

1       YES
2       NO
       REFUSED
       DON'T KNOW

SECTION AC

SECTION AC

SECTION AC

HC8      chc7hospset      C7 HC8 WHERE DID SP GO AFTER

HOSPITAL

QUESTION TEXT:

When {SP} left the hospital, did {he/she} go directly home, to another facility, or somewhere else?

IF NEEDED: If {he/she} had more than one stay, please refer to the most recent time {he/she} left.

CODES
1  SP’S HOME  HC9
2  ANOTHER FACILITY (NURSING HOME, INPATIENT REHAB, ANOTHER HOSPITAL)  HC9
3  RESPONDENT’S HOME  HC9
91 ANOTHER PLACE (SPECIFY)  HC9
91 REFUSED  HC9
91 DON’T KNOW  HC9

HC8A  HC8A  NOT ON FILE

QUESTION TEXT:
SPECIFY PLACE SP WENT AFTER HOSPITAL STAY

ENTER TEXT
Length  50

HC9  chc7hosptrain  C7 HC9 TRAINING FOR POST HOSPITAL CARE

QUESTION TEXT:
Did medical providers at the hospital give you the training you needed to manage {SP}’s post-hospital care?

CODES
1  YES
2  NO OR NOT ENOUGH
    REFUSED
    DON’T KNOW

PROGRAMMER INSTRUCTIONS:
Go to Section AC – Aspects of Care.